



## How does VoiceCare work? It's as Easy as 1-2-3

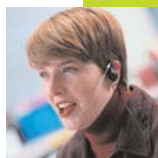
**1** When you need assistance, push your personal activator.



**2** The two-way voice console unit automatically dials our 24/7 Monitoring Center.



**3** Our operator will speak with you through the console unit to identify the assistance you require. Even if you can not speak or can't be heard, the right kind of help will be sent immediately.



*Live independently  
with VoiceCare.*



For information about VoiceCare call:

or contact the Corporate Office at:  
**800 286-2622**



**CORPORATE HEADQUARTERS:**

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# VoiceCare

PERSONAL RESPONSE SYSTEM

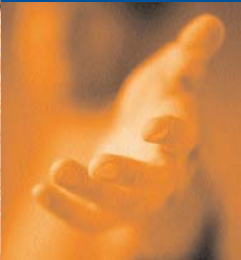


24 HOURS

A DAY

7 DAYS

A WEEK



Connecting  
you with the  
ones you love  
*and* the ones  
you need



 **voicecare™**  
Always There

# VoiceCare

Always There



Supports secure,  
independent living

*Part of maintaining your independence at home is being prepared for unforeseen incidents and emergencies that may occur. By bringing VoiceCare into your home, you have an instant and direct link to our 24/7 Response Center to access the care you need, when you need it. Whether it's a helping hand from a neighbor, medical assistance or protection from an unwelcome guest in the middle of the night...*

*VoiceCare is always there, 24 hours a day, seven days a week.*



## Simple to use and to operate



VoiceCare is comprised of a two-way voice console unit that connects to your existing phone line and a lightweight, personal activator that stays with you, privately, around your neck or wrist. If you need assistance or are concerned about your safety, just press the button and the VoiceCare console unit dials our toll-free number and opens a two-way voice connection between you and our 24/7 Response Center team.



**Our monitoring  
center is always  
ready to respond**

When you enroll with VoiceCare, a personalized file is created containing your personal and medical information, list of responders including family, friends, emergency personnel, and your specific response directives. When you activate VoiceCare, this vital information is automatically displayed on the operator's terminal to facilitate immediate response and appropriate assistance. Even if you are unable to speak, our operators know who you are, where you live and who to contact.

# Protection even when you're not at home



**A** wallet sized, Data Access Card is issued to you when you become a VoiceCare member. If something occurs outside the home, on the street or in the supermarket, give your card to responding personnel so they can notify our monitoring center team. Our operators will then notify the important people in your life of your emergency.



## Special benefits and features

### Benefits

- Enhances Security
- Facilitates Early Intervention
- Enables Safe Transition from Hospital to Home
- Supports Recovery at Home

### Smart Features

- Automatic Battery Back-Up
- Low Battery Notification
- Inactivity Alert/Check-In Feature
- Dual 24-Hour Monitoring Centers
- Smoke & Silent Panic Devices
- Adaptive Activators for Disabled Clients

